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## Substantial refunds obtained by Water Company for Furniture Group

JTC Furniture Group is based in Dundee Scotland with a regional office in England. They design, manufacture, and install a wide range of furniture to the highest standards throughout the UK and abroad for both public and private sector clients.

JTC were recommended to Water Management Solutions (UK) Ltd (WMS) who specialise in water billing analysis, refund for overcharging and leak detection throughout Britain.

After instructing WMS to review our water and effluent billing, they very quickly recovered highly relevant sums on both our Dundee sites.

At Manhattan Works they recovered large sums due to overcharges relating to surface water and highway drainage. Similar overcharges were also obtained at our Harrison Road premises for the same reasons.

Also at Harrison Road WMS discovered duplicate billing and meter overcharging resulting in further refunds.

In total WMS (UK) made 4 successful claims for us resulting in significant 5 figure sums in savings and rebates on both our sites.

We would not have obtained these results without the specialist knowledge of the WMS team who clearly demonstrated their ability to deliver refunds and remove ongoing annual charges.

The service and results have exceeded our expectations, and the work was carried out in a professional manner without inconvenience on a 'no win no fee' basis and I have absolutely no hesitation in recommending WMS (UK) and it's services.

Donald Chalmers  
Senior Procurement Manager

JTC Furniture Group